



# East Preston Islamic College

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# STUDENT GRIEVANCES POLICY

**Last Review:** July 2023

(g) If your concern is about curriculum matters or staffing matters, the Head of Curriculum or Assistant Head.

(h) If your concern is about a member of the Leadership Team, the Principal.

3.2 The College involved, and the options available to resolve the grievance.

3.3 resolved in accordance with this policy, students can

individuals when making decisions, and may be privy to confidential information not known to the person raising the grievance.

- 4.3 Please note that the processes outlined in this policy are intended to be practical, non-adversarial, and non-legal. Steps will be implemented flexibly at the Coll discretion, depending on the circumstances of each situation.

## **5 Confidentiality**

- 5.1 Appropriate confidentiality will be maintained by the College at all times when dealing with a grievance, with information only being provided to those who have a right or need to know.
- 5.2 Parties to a grievance raised in accordance with this policy are also expected to observe